

# PERSONAL CYBER PROTECTION

Personal Cybersecurity & Privacy for Executives, Board Members & Key Personnel That Protects Your Company and Your Peace of Mind

## CONCIERGE ASSISTANCE

Blackswan, powered by the BlackCloak™ Concierge Team, provides white-glove client service via email and phone-based customer support. Team members are available to answer your cybersecurity, privacy, and identity theft questions; provide advice and guidance on best practices; and troubleshoot issues with any BlackCloak software. Examples of assistance include phishing email review, SIM card review, router security review, and VPN recommendations, among many other topics.

## DEVICE PROTECTION & MONITORING

BlackCloak will do all of the following remotely:

- Install cyber security monitoring software on Covered Devices
- Provide an initial assessment of Covered Devices
- Continuously monitor Covered Devices
- Attempt to remove any known quantifiable threats that are detected
- Remediate as much as possible any damage caused by known quantifiable threats
- Provide guidance to your device manufacturer in the event damage has occurred

## HOME NETWORK SCAN

We will scan your home network for devices that are accessible to the Internet (e.g., security cameras, home automation system, routers, etc.).

\*BlackCloak is a trademark of BlackCloak, LLC.

## DEEP/DARK WEB SCAN

Using email addresses you provide, we will continuously scan the Deep/Dark web to find exposed passwords for any accounts associated with those email addresses.

## DEVICE PRIVACY HARDENING

We will review and suggest changes to your privacy, security, tracking, and other settings on each of your Covered Devices.

## PERSONAL INFORMATION REMOVAL FROM DATA BROKERS

We will file opt-out requests to the top Internet data broker websites that host your personal information. For a list of sites covered, please visit [blackcloak.io/data-removal](https://blackcloak.io/data-removal).

## DUAL-FACTOR AUTHENTICATION TRAINING

We will provide training sessions for dual-factor authentication set-up on your email, bank accounts, and social media that natively offer such a solution.

## VPN

We will provision a VPN application for each adult to use on Covered Devices with a dedicated username and password that you will control.

## DECEPTION

By creating a fake service (often called a honeypot) within the BlackCloak application, we will get immediate alerts when it is scanned forewarning us that someone is trying to access your data. Plus, the fake service will act as a distraction from your real data.



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## CREDIT MONITORING, IDENTITY THEFT PROTECTION & INSURANCE\*

Through Experian IDNotify™, we provide identity theft monitoring, credit monitoring and up to \$1 million dollars of identity theft insurance, where available by jurisdiction.\* You may also have Child Monitoring under your account, which includes dark web monitoring, social security number trace, identity theft insurance of up to \$1M, and social media account monitoring for your children. You will need to pass a one-time guardianship verification process to receive alert content for your children.

## ENCRYPTED PASSWORD SAFE TRAINING

We will provide training sessions on third-party solutions that offer encrypted password safes for storing usernames and passwords.

## BOTNET SCANNING

BlackCloak will scan our threat intelligence databases for your home and device IP addresses to determine if any devices have been or are currently communicating with known malware servers.

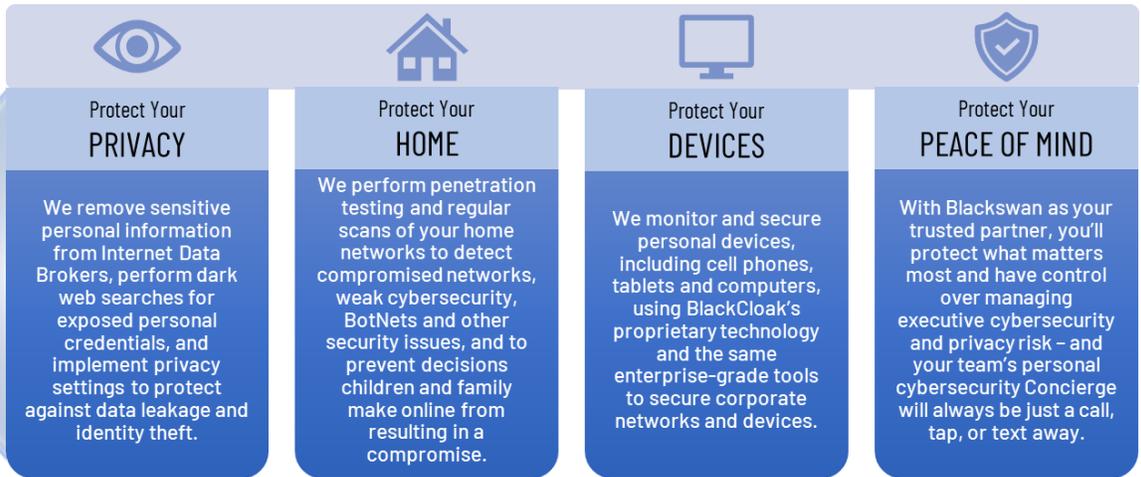
## PROTECTING PERSONAL DIGITAL LIVES WITH DIGITAL EXECUTIVE PROTECTION

Blackswan delivers BlackCloak's award-winning SaaS-based Concierge Cybersecurity & Privacy Platform combining digital privacy protection, personal device security, home network security, and incident response with a US-based security operations center and white-glove client service.

*\*Identity Theft Protection made available through IDNotify™, a part of Experian™.*

*\*\*Identity Theft Insurance is underwritten and administered by American Bankers Insurance Company of Florida, an Assurant company under group or blanket policy(ies). The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdic-*

## WE DELIVER A HOLISTIC PROGRAM BUILT ON A COMPREHENSIVE PLATFORM THAT PROTECTS OUR CLIENTS IN FOUR CRITICAL ASPECTS OF CYBERSECURITY AND PRIVACY



OUR PEOPLE MAKE THE DIFFERENCE.

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